

## 2020 SUMMER SEASON HIGH CLASS ALL INCLUSIVE

<u>SERVICES</u>	<u>HOURS</u>	<u>LOCATION</u>	<u>MENU</u>
Breakfast	07:00 - 10:00	Main Restaurant	Open Buffet / Diet Buffet
Late Breakfast	10:00 - 11:00	Main Restaurant	Open Buffet
A'La Carte Breakfast	08:30 - 10:30	A'La Carte Restaurant	Turkish Traditional Breakfast (from 1 of May, with reservation only)
Lunch	12:30 - 14:00	Main Restaurant A	Open Buffet / Diet Buffet/ Ice cream
Lunch	12:00 - 14:00	Main Restaurant B	Open Buffet / Diet Buffet/ Ice cream
Dinner	19:00 - 21:00	Main Restaurant A	Open Buffet / Diet Buffet/ Ice cream
Dinner	18:30 - 20:30	Main Restaurant B	Open Buffet / Diet Buffet/ Ice cream
Kids Buffet	12:00 - 14:00	Main Restaurant B	Kids Menu/ Baby Corner/ Ice cream
Kids Buffet	18:30 - 20:30	Main Restaurant B	Kids Menu/ Baby Corner/ Ice cream
A'La Carte	19:00 - 21:00	A'La Carte Restaurant	Italian, Fish, Mexican, Far East, Ottoman
Patisserie	10:00 - 18:00	Patisserie	Salty and sweet cookies, cakes, ice cream
Snacks	12:00 - 16:00	Snack Restaurant	Open Buffet (Cold and hot meals, pita assortments, salad bar, assortments of milky desserts, seasonal fruits)
Turkish Pancake	12:00 - 16:00	Pancake Tent	Variety of Turkish pancakes
A'La Carte Snacks	13:00 - 17:00	A'La Carte Snack Restaurant	Pizza, hamburger, cheeseburger, roasted chicken, pasta, salad bar, milky dessert assortments and seasonal fruits
Snacks	16:00 - 18:00	Snack Restaurant	Baked potato
Snacks	16:00 - 18:00	A'La Carte Snack Restaurant	Waffle
Night Buffet	23:00 - 06:00	Main Restaurant	Mini Open Buffet
Room Service	01:00 - 06:00	Served to the rooms	Salad, hamburger, cheeseburger, cold sandwich, soup, spaghetti

Hot and cold beverages are being served to the table in Main Restaurant, A La Carte Restaurants, Snack Restaurants and Patisserie during breakfast, lunch and dinner.

\*All reservations for A'La Carte Restaurants is made a one day before (until 16:00) by the Kiosk which is located at the lobby area, next to the Guest Relations Desk. All A'La Carte Restaurants are closed one day in a week. If your stay in the hotel is longer than 5 days, you can visit 1 A'La Carte Restaurant free of charge. The cost of revisit is 15 Euro for per person, the cost will be charged to your room account. A'La Carte Restaurants are open from 1st of May.

<u>SERVICES</u>	<u>HOURS</u>	<u>LOCATION</u>	<u>BEVERAGES</u>
Service to the table	24 hours	Lobby Bar	Local and imported alcoholic beverages, alcohol-free cold and hot beverages
Service to the table	10:00 - 24:00	Pool Bar	Local and imported alcoholic beverages, alcohol-free cold and hot beverages
Service to the table	19:00 - 21:00	Main Restaurant	Local and imported alcoholic beverages alcohol-free cold and hot beverages
Self-service	23:00 - 02:00	Disco Bar	Local and imported alcoholic beverages, alcohol-free cold beverages
	23:00 – 03:00	Karaoke Bar (Indoor Disco)	Local and imported alcoholic beverages, alcohol-free cold beverages (chargeable)

Beverages are not served in bottles, only in glasses. Polycarbonate cups are provided at the beach and pool areas, glasses are provided in other areas.

## COMPLIMENTARY SERVICES

- + Minibar is stocked once a day with water, mineral water, Coca-Cola, beer, 2 kinds of soft drinks and 2 kinds of tetrapak juice. There is no minibar service after 16:00.
- + Depending on season, at least two kinds of freshly squeezed juice is provided during breakfast.
- + There are sunbeds, sunshades, beach towels, sunbed cushions are provided on the beach area and sunbeds, umbrellas, beach towels are provided at the pool area. Beach towels can be changed in the SPA Center once a day between 09:00-17:00 providing towel cards given at the reception desk at check-in. If you lose the towel card you will have to pay 10 Euro.
- + Digital safe box
- + Room service (from the chosen menu 01:00-06:00) (beverage service is chargeable).
- + Amphitheatre, library, outdoor disco (depending on season and weather conditions), car parking, Turkish bath, sauna, steam room, fitness center, animation, table tennis, tennis court (daytime use), tennis ball (with deposit), tennis racket (with deposit), mini club, water gym, darts (classic), basketball, beach volleyball, wireless Wi-Fi, kids' game room (table football, slot machines with tokens, PlayStation – free of charge, except the teddy toys machine).
- + Game room is open between 10:00-12:00, 14:30-17:00, 20:00-23:00 o'clock.
- + Aquapark is open between 10:00-12:00 and 14:00-17:00 o'clock (can change depending on season and weather conditions).
- + Mini Club (for 4-12 years old kids) is open between 10:00-12:00 and 14:30-17:00 o'clock.

## PAID SERVICES

Imported drinks (not included in the concept of), Karaoke Bar, Godiva chocolate assortments in the patisserie, laundry, tailor, baby sitter, dry cleaning (outside the hotel), baby carriage, teddy toys machine, tennis court lighting, massage, health services, doctor, fax, telephone, luggage wrapping, hookah, SPA center (between 09:00-20:00 o'clock), hairdresser, market, leather and jewelry shops, photographer, fast business Wi-Fi, business corner, watersports (catamaran, banana, Ringo, jetski, parasailing, water skiing, surfing, one-hour yacht tours). Watersports is working between 09:00-18:00, depending on season and weather conditions.

## GUEST INFORMATION

- + Check-in time is **14:00**; check-out time is **12:00**.
- + Our guests staying in both A&B blocks are welcome to use all hotel facilities.
- + In case of loss of the room card, will be charged 5 Euro.
- + Children under 16 years old are permitted to use the SPA and Fitness Center accompanied by an adults.
- + To smoke in the hotel's rooms and closed areas is forbidden.
- + The hotel is not responsible for the loss of mobile phone, money and valuable items in public areas and hotel's rooms.
- + It is forbidden to serve alcoholic beverages to the children under 18 years old.
- + Anyone under the age of 16 is not allowed in the disco.
- + Service areas and hours, restaurant & bar areas and hours, closing times may change depending on season conditions and hotel management decisions.
- + All hotel guests are required to wear wrist bands at all times during their staying.
- + We kindly request you do not enter in the restaurants and patisserie with beach wear and wet clothes during day time and kindly request you to prefer suitable clothes during dinner time.
- + There are sufficient amount of sunbeds in our hotel. Please, do not occupy several sunbeds at a time. We kindly request you do not reserve sunbeds when you are not using them.
- + There are separate aquaparks for kids and adults. Kids' aquapark is suitable for kids of 06-12 years old. It is the responsibility of their parents for kids to use aquaparks.
- + There is a fee-paying for medical examination and health services. Doctor is at the hotel at fixed hours. We kindly request you to apply to the reception desk outside these hours.
- + Room cleaning service is provided between 08:00-16:00 o'clock. If you do not want to be disturbed at early hours or if you do not request cleaning service, please press "Please Do not Disturb" button. If you request cleaning service, please press "Please Clean Room" button.
- + Wireless internet connection is complimentary in our hotel. Our guests are welcome to use fast business paid wireless internet connection to watch videos and download movies. Please apply to the reception desk for detailed information.
- + In case of failures in product supply, hotel management has the right to change the brands of beverages.